



SAFETEK PROFIRE

March 20, 2020

To Our Customers:

First, I want to take this opportunity to thank all of the health care professionals and first responders who remain committed to keeping us safe.

The health and safety of our staff, customers and suppliers is our number one priority, and we remain committed to "Serving Those Who Keep Our Communities Safe."

As of Thursday, March 19th, Safetek Profire has positioned many of our team members to work remotely to practice social distancing as a proactive measure in responding to COVID-19. Our locations in Abbotsford, BC and Mississauga, ON remain operational, and is dedicated to ensuring all of your parts, sales and service needs are fulfilled.

Firefighters everywhere are on shift 24/7 to ensure the health and safety of us all. Your apparatus doesn't rest during these uncertain times and that's why we will service your fire apparatus in a way that will keep your staff and our team safe. We can come to a location to pick up your truck and deliver it to our location for repair. Following repairs, we will ensure all cleaning measures are exceeded and return the truck to the location of your choice.

Please do not hesitate to contact us if you have any questions, or to schedule service or to make a warranty claim, or a customer service inquiry.

On behalf of the entire Safetek Profire team, we want to thank you for your continued support. Stay safe and take care.

Sincerely,
John Witt
President

SERVING THOSE WHO KEEP OUR COMMUNITIES SAFE

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